State of California

# MEMORANDUM

### To: CalHFA Board of Directors

Date: May 17, 2016

### Donald Cavier, Chief Deputy Director From: CALIFORNIA HOUSING FINANCE AGENCY

Subject: Agenda Item 6: Strategic Business Plan & Operating Budget for Fiscal Year 2016-17

### **Background**

The strategic business plan and operating budget for Fiscal Year (FY) 2016-17 is provided for your approval. The business plan and budget were developed over the course of several months in which senior staff and department heads participated in a series of business planning off-sites and budget meetings to ensure that each department's budget proposal was aligned with the goals outlined in the Agency's proposed FY 2016-17 Business Plan. Staff conducted a business planning workshop with the Board during the April Board meeting in which staff provided a draft business plan along with information on the proposed goals for the coming year, the strategies for achieving those goals and the assumptions used to develop those strategies.

As we mentioned in March during the mid-year business plan and operating budget update for FY 2015-16, CalHFA is no longer solely focused on stabilizing the Agency's balance sheet and improving the Agency's credit ratings, but is instead intent on reinvigorating our lending programs and increasing income opportunities.

Agency lending activities have shown marked improvement during the fiscal year. Single Family lending programs are projected to exceed business plan goals for the FY 2015-16 by closing approximately 3,480 first mortgages, 4,700 down payment assistance (DPA) loans, and 2,150 mortgage credit certificates (MCC) by the end of the fiscal year. At mid-year, 1st mortgage loan purchases were \$454 million or 75% of business plan objectives, and the program expects to purchase in excess of \$880 million of 1st mortgages by the end of the fiscal year. Based upon recent trends, we expect this growth to continue throughout FY 2016-17. Multifamily lending programs targeted \$100 million in 1st mortgage loan origination, \$100 million in conduit issuance and \$30 million in Mental Health Services Act (MHSA) lending with a combined revenue and asset generation target of \$6.5 million for FY 2015-16. At mid-year, the multifamily lending program closed five 1st mortgage loans for \$74 million and ten MHSA loans for \$14 million. Combined, the two programs expect to close \$116 million by the end of the fiscal year including our first Multifamily transaction (Palos Verdes) using CalHFA's new risk share program

in partnership with HUD and the Federal Financing Bank. Similarly, the Multifamily Conduit Issuance Program is doing better than expected closing nine transactions for \$146 million. This exceeds the annual business plan goal at the mid-year point, and we expect to close over \$300 million in conduit issuances by the end of the fiscal year.

Further, we are pleased to report that the efforts to strengthen the capital reserves and improve the liquidity of the Agency have been successful. CalHFA was able to completely retire the Temporary Credit and Liquidity Program on July 22, 2015 by refinancing variable rate bonds with fixed rate bonds and strategically using its cash to reduce variable rate bonds. This effort, along with various debt restructurings designed to strengthen our balance sheet, have resulted in several credit rating upgrades.

In July 2015, Standard & Poor's (S&P) upgraded the Home Mortgage Revenue Bond (HMRB) indenture from 'A-' to 'A' with a stable outlook. At the same time, Moody's affirmed its 'A3' rating for the same bonds. Several months later, S&P announced an upgrade of CalHFA's overall Issuer Credit rating from A- to A with positive outlook, citing two consecutive years of net operating profitability, upward ratio trends, improved asset quality and equity levels. In February 2016, Moody's upgraded the HMRB indenture and the CalHFA overall Issuer Credit ratings from A3 to A2 with stable outlook.

Additionally, the Agency completed the organizational assessment in July 2015 and has implemented many of the recommendations outlined in the report. Some highlights from the first half of the year include:

- 1) Consolidating the West Sacramento office for Loan Servicing into the Agency's headquarters building at 500 Capitol Mall
- Consolidating the Multifamily Lending division and the Asset Management division under a single management structure and appointing a new Director of Multifamily Programs
- 3) Filling key vacancies in Multifamily and Asset Management to position the department to effectively reenter the Multifamily lending space
- 4) Implementation of a comprehensive training program for Multifamily staff
- 5) Proactively marketing our conduit issuance loan program
- 6) Merging the Portfolio Management division with Single Family Lending
- 7) Implementing a policy change which requires that CalHFA down payment assistance be matched with a CalHFA 1st mortgage
- 8) Automating the process by which Single Family lenders submit loan documents for approval and purchase

The Agency's mid-year results and projections support the conclusion that our efforts have been successful, and we want to build upon those successes in FY 2016-17.

## <u>Business Plan</u>

The FY 2016-17 Strategic Business Plan consists of the following four goals for the Agency:

- 1. Increase the Agency's future income and equity position by expanding Single Family and Multifamily lending activities consistent with State housing needs
- 2. Continue to improve operational efficiencies through the use of technology, workforce planning and the implementation of best practices
- 3. Collaborate with other housing entities to deliver effective and efficient housing solutions
- 4. Help prevent avoidable foreclosures by providing assistance to eligible homeowners who have financial hardship and/or significant negative equity

The Business Plan was informed by the Agency's mid-year performance and revised projections for 2015-16, collaboration efforts between related housing agencies and other state partners, internal analysis of operational needs developed during the organizational assessment, the successes and lessons learned during the current year, and the continued improvement in the real estate market. As a part of the business plan and the budget, we have incorporated resource projections to provide a complete picture of how the Agency funds its operations and to demonstrate that the resources coming into the Agency are sufficient to support the cost of operations.

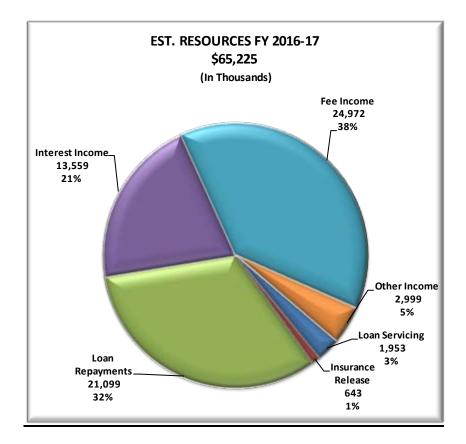
Highlights of the FY 2016-17 Proposed Business Plan (Attachment 6-A) which support the four goals previously outlined includes:

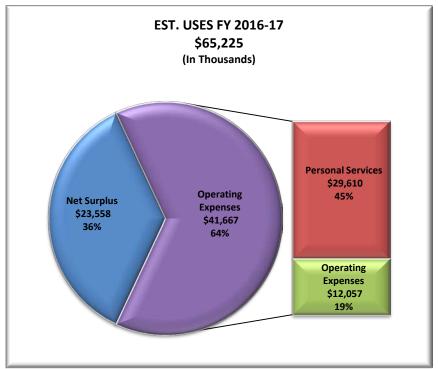
- Targeting \$1 billion in 1<sup>st</sup> mortgage loan purchases and \$48 million in down payment assistance (DPA)
- Targeting \$8.3 million in revenue generation and \$19.8 million in long term asset generation for Single Family Programs
- > Improve master servicing delivery channels for Single Family lending
- > Targeting \$190 million in multifamily lending and \$300 million in conduit issuance
- Targeting \$2.7 million in revenue generation and \$7.6 million in long term asset generation for Multifamily Programs

- Implement strategies to increase return on equity and develop long-term revenue streams using Single Family MBS
- > Develop working capital options for a Single Family and Multifamily warehouse lines
- Increase operational efficiencies through the use of technology, workforce planning and refinement of administrative processes
- Establishment of an Enterprise Risk Management department to identify and mitigate business risks and strengthen internal controls
- Refine information technology (IT) controls and ensure data security and business continuity
- > Continuously refine IT work plan to ensure IT priorities align with business plan goals
- > Assess data system infrastructure and streamline or consolidate where appropriate
- Continue collaboration efforts with HCD, TCAC, CDLAC and other state partners to inform lending decisions and preservation strategies
- Support federal housing partners in the development and expansion of programs that help finance affordable housing in California
- Continue to heavily market Keep Your Home California (KYHC), assess barriers to eligibility and monitor program outcomes to ensure funds are fully utilized to meeting the needs of eligible homeowners.

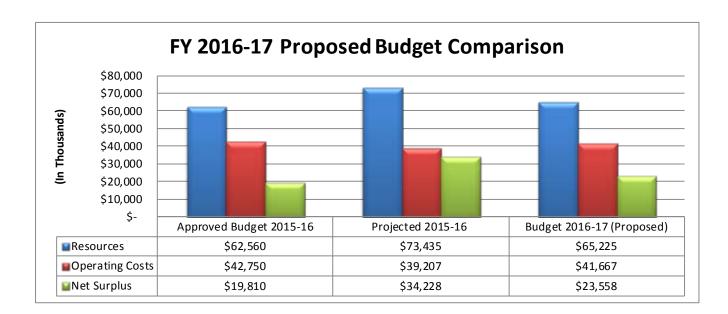
### Budget Summary

With the above business plan in mind, the budget for FY 2016-17 was developed. The following charts provide a summary of the estimated resources for FY 2016-17 and how those resources will be deployed. As you can see from the charts below, staff anticipates that resources for FY 2016-17 will exceed operating costs by approximately \$23.6 million. Any surplus funds will be used to support future lending and operational costs. In order to implement the goals and activities outlined in the Agency's strategic business plan, staff is recommending adoption of an operating budget of \$41.7 million, of which \$29.6 million will be used for personal services, \$12.1 million for operating expenses and equipment.





The next chart compares the adopted FY 2015-16 budget and the projected results of FY 2015-16 with the proposed FY 2016-17 budget. The spike in projected resources for FY 2015-16 is attributable to extraordinary multifamily loan prepayments and the associated yield maintenance fees in the amount of \$10.9 million.



### **Resources**

Agency resources are primarily generated from loan origination fees, principal and interest payments on loans, compliance monitoring fees, etc. The majority of the Agency's resources are currently generated from legacy lending activities, but over the last three years the Agency has been changing this trend and we are projecting that FY 2016-17 will see an increase of 22% for resources generated from new lending activities. While our reliance on legacy resources will continue for some time, the opportunity to grow the balance sheet and generate new revenues is a reality. Fees for our Single Family lending programs have grown quickly with loan volume approaching \$1 billion annually, and we are confident that our new multifamily risk share program and the conduit issuance bond program will continue to gain traction in the market and generate meaningful revenue opportunities.

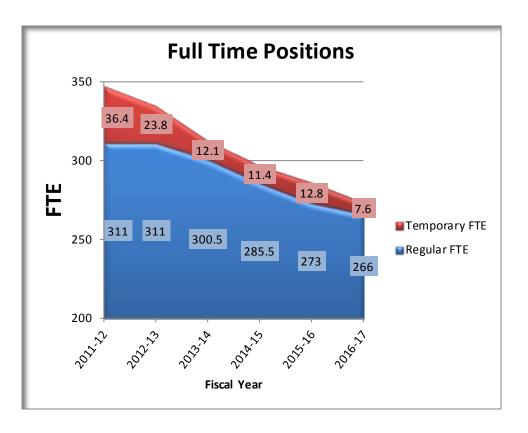
Resources for FY 2015-16 were originally budgeted at \$62.6 million, but are projected to exceed budgetary expectations by \$10.9 million due to several extraordinary multifamily loan prepayment and their corresponding yield maintenance fees. For FY 2016-17, resources available to cover operating costs are expected to be \$65.2 million and are estimated to exceed operating costs by \$23.6 million. The table below reflects the Agency's proposed FY 2016-17 budget for resources and operating costs.

CALIFORNIA HOUSING FINANCE AGENCY Fiscal Year 2016-17 BUDGET										
(Do	OLLARS IN TH	IOUS	ANDS)							
	Adopted Budget 2014-15		Adopted Budget 2015-16	В	oposed Judget 016-17	FY	Varianc 7 15/16 to F	-		
RESOURCES										
Loan Servicing	3,00	0	2,067		1,953		(114)	-6%		
Insurance Release	94	2	813		643		(170)	-21%		
Loan Repayments	19,74	4	18,997		21,099		2,102	11%		
Interest (mortgages/securities/cash)	14,77	4	10,298		13,559		3,261	32%		
Fee Income	11,31	4	27,582		24,972		(2,610)	-9%		
Extraordinary Items			2,803		2,999		196	7%		
TOTALS	\$ 49,77	4 \$	62,560	\$	65,225	\$	2,665	4%		
OPERATING BUDGET										
Salaries and Benefits	29,98	4	29,596		29,683		87	0%		
Reimbursements	(49	,	(534)		(599)		(65)	12%		
Temp Services/Other	63		724		526		(198)	-27%		
Personal Services	30,12	1	29,786		29,610		(176)	-1%		
General Expense	67	7	641		694		53	8%		
Communications	49	7	499		414		(85)	-17%		
Travel	39	0	414		480		66	16%		
Training	13	4	160		175		15	9%		
Facilities Operation	3,08	4	3,100		2,825		(275)	-9%		
Consulting & Professional Services	4,89	3	4,458		3,861		(597)	-13%		
Central Administrative Services	2,31	2	2,960		2,624		(336)	-11%		
Information Technology	66	3	602		854		252	42%		
Equipment	12	0	130		130		-	0%		
Operating Expenses	12,77	0	12,964		12,057		(907)	-7%		
				•			(,			
TOTALS	\$ 42,89	1 \$	\$ 42,750	\$	41,667	\$	(1,083)	-3%		
NET SURPLUS/(EXPENDITURE)	\$ 6,88	3 9	5 19,810	\$	23,558		3,748	19%		

### **Operating Budget**

The Agency proposes a balanced operating budget in the amount of \$41.7 million representing the operational activities for FY 2016-17. The proposed budget represents a \$1.08 million or 3% percent decrease in appropriations compared with the prior year. The decrease in annual appropriations represents the net impact of changes in salaries and benefits, facilities operations, professional services and central administrative services. Specifically, the Agency reduced salary and benefit costs by eliminating seven vacant full time equivalent (FTE) positions and five temporary help positions. The salary and benefit savings from these reductions were largely offset by increases in the costs for employee pensions, medical costs and post-retirement medical benefits. The strategic reduction in staff levels has helped hold

salary and benefits static despite the rising costs of benefits. For FY 2016-17, the Agency is proposing that authorized full time equivalent positions be reduced from 285.8 FTE to 273.6 FTE (266 regular positions and 7.6 temporary positions), a net reduction of 12.2 positions compared with prior year. The following table illustrates the changes in the approved FTE since FY 2011-12:



Additionally, communication costs and facility operations costs are down 17% and 9%, respectively, due to the reduction in leasing expenses from the closure of the offices in West Sacramento and the subleasing of unused space at the offices in Culver City. Travel and training costs reflect a moderate increase due to efforts to expand master servicing options for single family lending and to increase CalHFA's presence in the Multifamily lending space. Professional services costs are down 13% due to the absence of one-time contract costs for a voice over internet protocol (VOIP) upgrade, Multifamily program training and consulting, and reduced audit costs for the Housing Finance Fund and the Housing Loan Insurance Fund. Correspondingly, central administrative services costs, the State's overhead allocation, have also decreased 11% percent due to the reductions in both FTE and operating budget. Information technology costs have increased 42% to pay for the one-time costs to upgrade the equipment at our offsite disaster recovery facility.

The Board's approval of the Strategic Business Plan and Operating Budget, along with the accompanying resolutions is requested.

### **Attachments**

- FY 2016-17 Proposed Business Plan 6-A
- FY 2016-17 CalHFA Budget: 6-B
  - 1. Consolidated CalHFA and MIS Operating Budget
  - 2. CalHFA Operating Budget
  - 3. MIS Operating Budget

  - Summary of Personnel and Division Budgets
     Summary of Personnel and Salaries by Division
  - 6. 2245 CA Housing Finance Agency Position/Salary Detail
  - 7. Out of State Travel
  - 8. Schedule of Contracts
  - 9. Revenue/Resource Detail
- **Business Plan Resolution 16-10** 6-C
- **Operating Budget Resolution 16-11** 6-D

# CalHFA Strategic Business Plan FY2016-17

BUSINESS PLAN GOALS		KEY STRATEGIES		ACTION ITEMS	<u>Due</u> Dates
	1	Generate income via single-family lending opportunities	A	Generate \$28.1 million in revenue through \$1.06 billion of loan production	6/30/2017
			в	Diversify single-family business partners and lending programs	6/30/2017
			С	Issue 2,600 Mortgage Credit Certificates to first-time homebuyers	6/30/2017
Increase the Agency's future income and equity	2	Generate income via multifamily lending opportunities	A	Generate \$10.3 million in revenue through \$190 million of loan production and \$300 million of conduit bond issuance	6/30/2017
position by expanding single family and multifamily lending activities consistent with State housing needs			в	Proceed with Special Needs Housing Program (SNHP) development and continue to monitor "No Place Like Home" proposal	6/30/2017
			с	Create multifamily lending programs that serve unmet needs in the California multifamily development market	6/30/2017
3 Strengthen Agency financial position by expanding credit facilities and maximizing return o equity.		A	Implement strategies to increase return on equity and develop long-term revenue streams using single-family MBS	6/30/2017	
	в	Develop working capital options for a single family and multifamily warehouse line	12/31/2016		
	4	Increase Operational Efficiencies	Α	Continue to refine Agency's operational budget through administrative savings	6/30/2017
			в	Implement improved strategies/process to recruit, train, and retain staff	6/30/2017
			С	Better utilize information technology resources to streamline workflow	6/30/2017
Continue to improve operational efficiencies through	5	Implement long-term strategies to monitor and mitigate enterprise	A	Explore establishment of an Enterprise Risk Management Department to identify Agency business risks, reduce waste and strengthen internal controls	6/30/2017
the use of technology, workforce planning and the implementation of best practices		risks	в	Maintain controls over IT data and tools to ensure data security and business continuity	6/30/2017
	6	Agency-wide IT integration of data collection, flow and	A	Continuously refine IT work plan to ensure that IT priorities align with business plan goals	6/30/2017
		reporting	в	Assess current data system infrastructure and streamline/consolidate where appropriate	6/30/2017
	7	Increase opportunities to meet California's affordable housing	A	Provide technical assistance to legislature and other interested parties regarding affordable housing	Ongoing
Collaborate with other housing entities to deliver effective and efficient housing solutions	в	Collaborate with other State and local agencies to provide efficient financing of affordable housing	Ongoing		
			с	Support federal housing partners in the development and expansion of programs that help finance affordable housing in California	Ongoing

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### CalHFA Strategic Business Plan FY2016-17

**Mission**: To create and finance progressive housing solutions so more Californians have a place to call home.

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BUSINESS PLAN GOALS	KEY STRATEGIES		ACTION ITEMS	<u>Due</u> Dates
Help provent avaidable forcelesures by providing	Maximize use of KYHC program funds	A	Aggressively market programs to eligible homeowners, community groups and media to expand awareness	Ongoing
Help prevent avoidable foreclosures by providing assistance to eligible homeowners who have financial hardship and/or significant negative equity		в	Measure program outcomes and assess barriers to eligibility	Ongoing
narusnip anu/or significant negative equity		C	Monitor program recipients to assess level of homeownership sustainability facilitated by program assistance	Ongoing

### CALIFORNIA HOUSING FINANCE AGENCY 2016-17 CONSOLIDATED CALHFA AND MIS FUNDS OPERATING BUDGET (DOLLARS IN THOUSANDS)

	Adopted Budget	Actual	Adopted Budget	Projected Actual	Proposed Budget
EXPENDITURE ITEM	2014-15	2014-15	2015-16	2015-16	2016-17
PERSONAL SERVICES					
Salaries and Wages	\$21,116	\$21,118	\$21,511	\$21,511	\$20,874
Benefits	8,868	8,652	8,754	8,724	9,627
Estimated Savings (Vacancies)	0	(2,342)	(668)	(2,637)	(818)
Anticipated Salaries and Wages and Benefits	29,984	27,428	29,596	27,598	29,683
Temporary Help	539	588	626	740	430
Overtime	94	112	98	87	96
Reimbursements	(496)	(530)	(534)	(842)	(599)
TOTALS, Personal Services	\$30,121	\$27,598	\$29,786	\$27,582	\$29,610
OPERATING EXPENSES AND EQUIPMENT					
General Expense	677	565	641	658	694
Communications	497	321	499	440	414
Travel	390	309	414	390	480
Training	134	67	160	96	175
Facilities Operation	3,084	3,081	3,100	3,100	2,825
Consulting & Professional Services*	4,893	4,099	4,458	3,295	3,861
Central Admin. Serv.**	2,312	1,952	2,960	2,960	2,624
Information Technology	663	528	602	496	854
Equipment	120	56	130	190	130
TOTALS, Operating Expenses and Equipment	\$12,769	\$10,978	\$12,963	\$11,625	\$12,057
TOTALS, EXPENDITURES	\$42,891	\$38,575	\$42,750	\$39,207	\$41,667

\*Historical Strategic Project Contracts moved to and included in Consulting & Professional Serivces

\*\*Represents CalHFA's allocated share of the State's central administrative costs.

### CALIFORNIA HOUSING FINANCE AGENCY 2016-17 CALHFA FUND OPERATING BUDGET (DOLLARS IN THOUSANDS)

	Adopted Budget	Actual	Adopted Budget	Projected Actual	Proposed Budget
EXPENDITURE ITEM	2014-15	2014-15	2015-16	2015-16	2016-17
PERSONAL SERVICES					
Salaries and Wages	\$21,025	\$21,025	\$21,415	\$21,415	\$20,874
Benefits	8,830	8,615	8,714	8,684	9,627
Estimated Savings (Vacancies)	0	(2,342)	(668)	(2,637)	(818)
Anticipated Salaries and Wages and Benefits	29,855	27,298	29,461	27,462	29,683
Temporary Help	539	588	626	740	430
Overtime	94	112	98	87	96
Reimbursements	(496)	(530)	(534)	(842)	(599)
TOTALS, Personal Services	\$29,992	\$27,468	\$29,651	\$27,447	\$29,610
OPERATING EXPENSES AND EQUIPMENT					
General Expense	675	565	640	657	694
Communications	492	319	497	438	414
Travel	387	309	412	390	480
Training	133	67	159	96	175
Facilities Operation	3,075	3,073	3,092	3,093	2,825
Consulting & Professional Services*	4,755	3,962	4,307	3,232	3,835
Central Admin. Serv.**	2,308	1,953	2,957	2,957	2,616
Information Technology	658	524	597	492	854
Equipment	120	56	130	190	130
TOTALS, Operating Expenses and Equipment	\$12,603	\$10,827	\$12,791	\$11,545	\$12,023
Management Fee for MIS	(\$137)	(\$92)	(\$143)	(\$96)	(\$108)
TOTALS, EXPENDITURES	\$42,458	\$38,202	\$42,299	\$38,896	\$41,525

\*Historical Strategic Project Contracts moved to and included in Consulting & Professional Serivces

\*\*Represents CalHFA's allocated share of the State's central administrative costs.

### CALIFORNIA HOUSING FINANCE AGENCY 2016-17 MIS FUND OPERATING BUDGET (DOLLARS IN THOUSANDS)

	Adopted Budget	Actual	Adopted Budget	Projected Actual	Proposed Budget
EXPENDITURE ITEM	2014-15	2014-15	2015-16	2015-16	2016-17
PERSONAL SERVICES					
Salaries and Wages	\$91	\$93	\$96	\$96	\$0
Benefits	38	37	40	40	0
Estimated Savings (Vacancies)	0	0	0	0	0
Anticipated Salaries and Wages and Benefits	129	130	136	136	0
Temporary Help	0	0	0	0	0
Overtime	0	0	0	0	0
Reimbursements	0	0	0	0	0
TOTALS, Personal Services	\$129	\$130	\$136	\$136	\$0
OPERATING EXPENSES AND EQUIPMENT					
General Expense	2	1	1	1	0
Communications	5	2	3	2	0
Travel	3	0	2	0	0
Training	1	0	1	0	0
Facilities Operation	9	8	8	7	0
Consulting & Professional Services*	138	137	151	63	26
Central Admin. Serv.**	4	(1)	3	3	8
Information Technology	5	4	5	4	0
Equipment	0	0	0	0	0
TOTALS, Operating Expenses and Equipment	\$166	\$151	\$173	\$80	\$34
Management Fee for MIS	\$137	\$92	\$143	\$96	\$108
TOTALS, EXPENDITURES	\$433	\$373	\$451	\$312	\$142

\*Historical Strategic Project Contracts moved to and included in Consulting & Professional Serivces \*\*Represents CalHFA's allocated share of the State's central administrative costs.

### SUMMARY PERSONNEL YEARS AND DIVISION BUDGETS

### PERSONNEL YEARS

DIVISION BUDGET AMOUNTS

DIVISION	Actual 2014-15	Adopted Budget 2015-16	Proposed Budget 2016-17	Actual 2014-15	Adopted Budget 2015-16	Proposed Budget 2016-17
BOARD MEMBERS	0.0	0.0	0.0	\$17,424	\$80,100	\$64,400
EXECUTIVE OFFICE	6.0	8.0	10.0	\$805,375	\$1,506,955	\$1,817,829
ADMINISTRATION	18.8	22.0	26.0	\$1,829,652	\$2,198,902	\$2,370,181
FINANCING MIS	10.5 0.0	11.5 1.0	13.0 0.0	\$1,613,384 \$373,280	\$1,746,542 \$450,870	\$1,779,502 \$142,397
FISCAL SERVICES	45.8	48.0	45.0	\$4,698,515	\$5,301,125	\$5,109,298
GENERAL COUNSEL	19.9	21.0	17.0	\$3,261,328	\$3,474,607	\$3,389,416
MARKETING	6.9	8.0	8.0	\$1,383,919	\$1,389,893	\$1,692,932
I.T.	18.6	21.0	20.0	\$4,007,016	\$3,759,738	\$3,876,403
SINGLE FAMILY LENDING	54.3	57.0	46.0	\$5,657,297	\$6,284,586	\$5,687,220
LOAN SERVICING	21.3	21.0	23.0	\$2,826,340	\$2,785,495	\$3,009,661
MULTIFAMILY	24.5	26.5	27.0	\$3,174,871	\$3,700,364	\$3,404,138
ASSET MANAGEMENT	25.0	28.0	31.0	\$3,368,691	\$3,865,751	\$3,919,650
INDIRECT COST POOL/TEMPS	10.5	12.8	7.6	\$6,087,853	\$6,739,961	\$6,003,398
REIMBURSEMENTS	-	-	-	(\$530,074)	(\$534,223)	(\$599,291)
TOTAL PYS AND BUDGET AMOUNTS	262.1	285.8	273.6	\$38,574,870	\$42,750,666	\$41,667,134

### SUMMARY PERSONNEL YEARS AND SALARIES

	PERSONNEL YEARS			SALARIES			
DIVISION	Actual 2014-15	Adopted Budget 2015-16	Proposed Budget 2016-17	Actual 2014-15	Adopted Budget 2015-16	Proposed Budget 2016-17	
BOARD MEMBERS	0.0	0.0	0.0	\$3,000	\$5,000	\$5,000	
EXECUTIVE OFFICE	6.0	8.0	10.0	\$722,481	\$886,520	\$1,180,288	
ADMINISTRATION	18.8	22.0	26.0	\$1,070,263	\$1,352,748	\$1,542,804	
FINANCING MIS	10.5 1.1	11.5 1.0	13.0 0.0	\$1,048,587 \$93,180	\$1,132,776 \$95,508	\$1,233,896 \$0	
FISCAL SERVICES	45.8	48.0	45.0	\$2,792,376	\$3,326,708	\$3,168,923	
GENERAL COUNSEL	19.9	21.0	17.0	\$1,718,810	\$1,933,562	\$1,685,112	
MARKETING	6.9	8.0	8.0	\$544,160	\$632,348	\$632,233	
I.T.	18.6	21.0	20.0	\$1,535,362	\$1,832,210	\$1,753,444	
SINGLE FAMILY LENDING	54.3	57.0	46.0	\$3,767,122	\$4,305,432	\$3,499,676	
LOAN SERVICING	21.3	21.0	23.0	\$1,210,291	\$1,311,264	\$1,460,244	
MULTIFAMILY	24.5	26.5	27.0	\$2,084,551	\$2,236,524	\$2,262,732	
ASSET MANAGEMENT	25.0	28.0	31.0	\$2,095,161	\$2,460,036	\$2,449,665	
TOTAL SALARIES	251.6	273.0	266.0	\$18,592,164	\$21,510,636	\$20,874,017	
Temporary Help	10.5	12.8	7.6	\$588,301	\$626,000	\$430,000	
Overtime	0.0	0.0	0.0	\$112,030	\$98,000	\$96,000	
Salary Savings	0.0	0.0	0.0	\$0	(\$667,974)	(\$817,696)	
NET SALARIES	262.1	285.8	273.6	\$19,292,495	\$21,566,662	\$20,582,321	

ORGANIZATIONAL UNIT						
	Filled	Authorized	Proposed	Actual	Budgeted	Proposed
Classification	2014-15	2015-16	2016-17	2014-15 (Salary Range)	2015-16	2016-17
				(Galary Range)		
PERATIONS						
executive Office						
Executive Office:				<b>*</b> / <b>*</b> / <b>*</b>		
Board Members	-	-	-	\$100/day	\$5,000	\$5,0
Executive Director	1.0	1.0	1.0	12,500-17,500	175,000	192,5
Chief Deputy Director	0.3	1.0	1.0	11,522-15,833	175,000	181,0
Director of Enterprise Risk Management & Compliance	-	-	1.0	10,788-14,167	-	160,0
Spec Asst to Director	0.5	1.0	1.0	8,766-10,442	111,552	111,5
Assistant Deputy Director of Homeless and Housing Policy	-	-	1.0	7,616-8,484	-	101,8
Adm Asst II	0.8	1.0	1.0	4,488-5,618	69,096	69,0
Legislative Office:						
Director of Legislation and CalMAC	1.0	1.0	1.0	11,458-14,167	154,128	154,1
Staff Services Mgr II	1.0	1.0	1.0	6,296-7,152	83,148	87,9
Assoc Govtl Prog Analyst	0.4	1.0	1.0	4,488-5,618	67,752	69,0
Adm Asst I	1.0	1.0	1.0	3,731-4,671	50,844	53,1
Totals, Executive Office	6.0	8.0	10.0	\$725,481	\$891,520	\$1,185,2
dministration Division						
Special Consultant	0.3	-	-	11,667-15,833	-	
Director of Administration, C.E.A. A	-	-	1.0	6,296-9,051	-	111,3
Staff Services Mgr III	-	1.0	-	6,915-7,852	89,500	
Mgt Services Techn	-	-	1.0	2,545-3,188	-	44,2
Budgets:						
Staff Services Mgr II	0.3	1.0	1.0	6,296-7,152	87,500	87,5
Staff Services Mgr I	0.7	-	-	5,181-6,437	-	
Assoc Govtl Prog Analyst	2.0	2.0	2.0	4,488-5,618	129,000	138,1
Staff Services Analyst	-	1.0	1.0	2,873-4,671	55,000	45,8
Business Services:						
Staff Services Mgr I	1.0	1.0	1.0	5,181-6,437	79,176	79,7
Assoc Govtl Prog Analyst	2.0	2.0	2.0	4,488-5,618	138,192	138,1
Staff Services Analyst	1.0	1.0	1.0	2,873-4,671	55,476	57,4
Office Techn-Typing	0.5	-	-	2,740-3,429	-	
Business Service Assistant-Spec	1.0	1.0	1.0	2,545-3,895	47,904	47,9
Mgt Services Techn	0.5	1.0	1.0	2,545-3,600	37,104	38,9
Central Scan Facility:	0.0			F 400 0 700		
Staff Info Systems Analyst-Spec	0.8	-	-	5,166-6,793	-	25.0
Info Systems Techn Office Asst-Typing	1.0	1.0	1.0 3.0	2,530-3,926 2,186-2,969	35,000	35,6 98,4
Human Resources:	-	-	3.0	2,100-2,909	-	90,2
Staff Services Mgr II	1.0	1.0	1.0	6,296-7,152	87,972	87,9
Staff Services Mgr I	-	-	1.0	5,181-6,437	01,312	74,8
Assoc Govtl Prog Analyst	1.0	1.0	1.0	4,488-5,618	69,096	69,0
Assoc Pers Analyst	2.0	3.0	3.0	4,488-5,618	207,288	207,2
Office Techn-Typing	1.7	3.0	3.0	2,740-3,429	126,540	126,5
Pers Spec	1.8	2.0	1.0	2,654-4,273	108,000	54,0
Mgt Services Techn	0.2	-	-	2,545-3,600	-	01,0
Totals, Administration Division	18.8	22.0	26.0	\$1,070,263	\$1,352,748	\$1,542,8
inancing Division	1010	22.0	2010	\$1,010,200	¢1,002,110	¢1,012,0
Director	1.0	1.0	1.0	11,524-15,833	189,996	190,0
Adm Asst I	0.5	0.5	-	3,731-4,671	30,060	130,0
Operating:		0.0		5,		
Acctg Administrator III	1.0	1.0	1.0	6,915-7,852	96,576	96,
Financing Ofcr	2.0	2.0	2.0	6,236-7,765	191,016	
Financing Assoc	1.0	1.0	1.0	4,488-5,618	67,752	69,0
Risk Management and Mortgage Insurance:				.,	0.,.02	50,
Risk Manager	1.0	1.0	1.0	8,333-11,458	137,496	137,
Financing Ofcr	3.0	3.0	3.0	6,236-7,765	286,524	286,
Housing Finance Ofcr	-	1.0	1.0	6,236-7,765	95,508	200,
Financing Spec		1.0	1.0	4,930-6,171	75,900	75,9

ORGANIZATIONAL UNIT		A. (b. 1. 1.	Dava 1	A . I !	EXPENDITURES	D.
	Filled 2014-15	Authorized 2015-16	Proposed 2016-17	Actual 2014-15	Budgeted 2015-16	Proposed 2016-17
Classification	2014-15	2015-16	2010-17		2010-10	2010-17
Financing Assoc	1.0			(Salary Range) 4,488-5,618		_
Staff Services Analyst	-	- 1.0	2.0	2,873-4,671	- 57,456	91,77
Totals, Financing Division	10.5	12.5	13.0	\$1,048,587	\$1,228,284	\$1,233,89
Fiscal Services Division	10.0	12.5	10.0	ψ1,040,007	ψ1,220,204	ψ1,200,00
Fiscal Services						
Comptroller, C.E.A. A	1.0	1.0	1.0	6,296-9,051	114,043	116,89
Deputy Comptroller, C.E.A. A	-	1.0	1.0	6,296-9,051	94,056	111,32
Bond Administration:				-,	,	,-
Acctg Administrator II	1.0	1.0	1.0	5,688-7,068	86,940	86,94
Acctg Administrator I-Spec	2.0	2.0	3.0	4,930-6,171	151,800	227,70
Sr Acctg Officer-Spec	2.0	2.0	2.0	4,488-5,618	138,192	138,19
Financial Reporting:						
Acctg Administrator II	1.0	1.0	1.0	5,688-7,068	86,940	86,94
Acctg Administrator I-Spec	2.0	3.0	2.0	4,930-6,171	227,700	151,80
Assoc Acctg Analyst	0.8	1.0	1.0	4,711-5,900	72,250	72,25
Sr Acctg Officer-Spec	0.8	1.0	1.0	4,488-5,618	69,096	69,09
Fiscal Systems:						
Sr Adm Analyst-Acctg Sys	1.0	1.0	1.0	5,688-7,068	86,940	86,94
Assoc Adm Analyst-Acctg Sys	1.0	2.0	2.0	4,711-5,900	145,152	145,15
Single Family:						
Acctg Administrator II	1.0	1.0	1.0	5,688-7,068	86,940	86,94
Acctg Administrator I-Supvr	1.0	1.0	-	5,181-6,437	77,625	
Acctg Administrator I-Spec	1.0	1.0	1.0	4,930-6,171	75,903	75,90
Sr Acctg Officer-Supvr	1.0	1.0	-	4,714-5,858	70,639	
Sr Acctg Officer-Spec	1.4	1.0	3.0	4,488-5,618	67,748	207,28
Acctg Officer-Spec	7.0	10.0	7.0	3,918-4,906	603,480	422,43
Accountant Trainee	3.8	-	-	3,305-3,941	-	
Accountant I-Spec	2.0	2.0	2.0	2,927-3,665	90,168	90,16
Multifamily:						
Acctg Administrator II	1.0	1.0	1.0	5,688-7,068	86,940	86,94
Acctg Administrator I-Supvr	1.0	1.0	1.0	5,181-6,437	77,628	77,62
Acctg Administrator I-Spec	2.0	2.0	2.0	4,930-6,171	151,800	151,80
Sr Acctg Officer-Spec	2.0	2.0	2.0	4,488-5,618	138,192	138,19
Acctg Officer-Spec	3.0	3.0	4.0	3,918-4,906	181,044	241,39
Accountant Trainee	1.0	1.0	-	3,305-3,941	48,480	
Operating:						
Acctg Administrator I-Supvr	1.0	1.0	1.0	5,181-6,437	77,628	77,62
Sr Acctg Officer-Spec	1.0	1.0	1.0	4,488-5,618	69,096	69,09
Acctg Officer-Spec	1.0	1.0	1.0	3,918-4,906	60,348	60,34
Accountant Trainee	1.0	1.0	1.0	3,305-3,941	48,480	48,48
Office Techn-Gen	1.0	1.0	1.0	2,691-3,371	41,460	41,46
Totals, Fiscal Services	45.8	48.0	45.0	\$2,792,376	\$3,326,708	\$3,168,92
General Counsel Division						(=0.00
General Counsel	1.0	1.0	1.0	10,833-14,167	170,004	170,00
Asst Chief Counsel	1.0	1.0	2.0	9,109-10,551	126,612	259,56
General Counsel:	4.0			1 000 0 171	75 000	
Housing Finance Spec	1.0	1.0	-	4,930-6,171	75,900	
Staff Services Analyst	-	-	1.0	2,873-4,671	-	39,01
Sr Typist-Legal	1.0	2.0	1.0	2,641-3,693	80,807	45,42
Office Asst-Gen	1.0	-	-	2,115-2,910	-	
Records Management:	4.0	1.0	1.0	E 104 C 407	70 470	70.47
Staff Services Mgr I	1.0	1.0	1.0	5,181-6,437	79,176	79,17
Assoc Govtl Prog Analyst	0.8	1.0	1.0	4,488-5,618	69,096 44,280	69,09
Mgt Services Techn	1.0	1.0	-	2,545-3,188	44,280	
Asset Management:		1.0		9 656 11 114	100 047	
Attorney IV	- 2.0	1.0 1.0	- 1.0	8,656-11,114	129,847 111 560	100.00
Attorney III Housing Finance Spec	2.0	1.0	1.0	7,682-9,857 4,930-6,171	111,560 75,900	123,66
Housing Finance Spec Single Family:	1.0	1.0	1.0	4,900-0,171	10,900	75,90
ongle Failing.						

ORGANIZATIONAL UNIT					EXPENDITURES		
	Filled	Authorized	Proposed	Actual	Budgeted	Proposed	
Classification	2014-15	2015-16	2016-17	2014-15	2015-16	2016-17	
Housing Finance Spec	1.0	1.0	1.0	(Salary Range) 4,930-6,171	75,900	75,900	
Multifamily:	1.0	1.0	1.0	4,930-0,171	75,900	75,900	
Attorney III	3.0	3.0	3.0	7,682-9,857	363,723	370,980	
Housing Finance Spec	1.4	2.0	1.0	4,930-6,171	113,850	75,900	
Legal Asst	1.0	1.0	1.0	3,454-4,324	53,184	53,184	
Totals, General Counsel Division	19.9	21.0	17.0	\$1,718,810	\$1,933,562	\$1,685,112	
Marketing Division					.,,,		
C.E.A. A	0.7	1.0	1.0	6,296-9,051	114,043	108,612	
Sr Info Systems Analyst-Sup	1.0	1.0	1.0	5,967-7,843	96,468	96,468	
Marketing:							
Sr Marketing Spec	0.2	-	-	5,435-6,804	-		
Information Officer II	-	2.0	2.0	5,418-6,733	170,965	170,965	
Staff Services Mgr I-Spec	2.0	-	-	5,181-6,437	-		
Information Officer I	-	1.0	1.0	4,488-5,618	62,148	62,148	
Staff Services Analyst	1.0	1.0	1.0	2,873-4,671	48,804	51,240	
Digital Media							
Associate Info Systems Analyst-Spec	1.0	1.0	1.0	4,711-6,195	76,200	76,200	
Graphic Designer III	1.0	1.0	1.0	4,454-5,577	63,720	66,600	
Totals, Marketing Division	6.9	8.0	8.0	\$544,160	\$632,348	\$632,233	
Information Technology Division							
Chief Information Officer	1.0	1.0	1.0	8,333-11,458	137,496	137,500	
Application Systems Development & Support:							
Data Processing Manager III	-	1.0	-	7,260-8,656	101,292		
Sr Programmer Analyst-Supvr	1.0	-	1.0	5,967-7,843	-	96,468	
Sr Programmer Analyst-Spec	3.3	4.0	3.0	5,682-7,468	367,440	275,580	
Staff Programmer Analyst-Spec	2.0	2.0	2.0	5,166-6,793	157,512	167,112	
Assoc Info Systems Analyst-Spec	-	1.0	-	4,711-6,195	70,764	-	
Assoc Programmer Analyst-Spec	-	-	1.0	4,711-6,195	-	60,840	
Security Administration & Workstation Support:							
Data Processing Manager III	-	1.0	-	7,260-8,656	98,606		
Data Processing Manager II	1.0	-	1.0	5,966-7,842	-	96,456	
Staff Info Systems Analyst-Spec	1.3	2.0	1.0	5,166-6,793	150,276	83,556	
Assoc Info Systems Analyst-Spec	2.0	2.0	2.0	4,711-6,195	143,652	143,652	
Technical Support Services							
Systems Software Spec III-Supvr	1.0	1.0	1.0	6,544-8,602	105,804	105,804	
Systems Software Spec II-Tech	2.0	2.0	2.0	5,672-7,456	183,408	183,408	
Staff Info Systems Analyst-Spec	3.0	3.0	3.0	5,166-6,793	239,760	250,668	
Assoc Info Systems Analyst-Spec	1.0	1.0	2.0	4,711-6,195	76,200	152,400	
Totals, Information Technology Division	18.6	21.0	20.0	\$1,535,362	\$1,832,210	\$1,753,444	
Temporary Help	2.8	2.8	1.8	158,883	126,000	100,000	
Overtime	-	-	-	14,092	28,000	24,000	
Totals, Operations	129.3	143.3	140.8	\$9,608,014	\$11,351,380	\$11,325,700	
PROGRAMS							
Single Family Lending							
Director of Homeownership Program	0.3	1.0	1.0	11,667-15,833	124,008	142,500	
Totals, Single Family Administration	0.3	1.0	1.0	\$33,267	\$124,008	\$142,500	
QA & Support:							
Housing Finance Ofcr	1.0	-	-	6,236-7,765	-		
Housing Finance Spec	1.0	-	-	4,930-6,171			
Totals, QA & Support	2.0	-	-	\$151,033	\$0	\$C	
Lending:							
Leads Program:							
Housing Finance Ofcr	1.0	-	-	6,236-7,765	-		
Housing Finance Assoc	0.2	-		4,488-5,618	-		
Lender Admin/Recertification/Training:							
Housing Finance Ofcr	1.0	-	-	6,236-7,765	-	-	
Housing Finance Spec	1.0	-	-	4,930-6,171	-		
Housing Finance Trainee	1.0			4,488-5,618			

ORGANIZATIONAL UNIT					EXPENDITURES	
	Filled	Authorized	Proposed	Actual	Budgeted	Proposed
Classification	2014-15	2015-16	2016-17	2014-15	2015-16	2016-17
				(Salary Range)		
Housing Finance Ofcr	1.0	-	-	6,236-7,765	-	-
Housing Finance Spec	2.0	-	-	4,930-6,171	-	-
Housing Finance Assoc	1.0	-	-	2,873-3,600	-	-
Loan Production:						
Housing Finance Ofcr	0.1	-	-	6,236-7,765	-	-
Housing Finance Spec	1.8	-	-	4,930-6,171	-	-
Housing Finance Assoc	6.7	-	-	4,488-5,618	-	-
Office Techn-Gen	1.0	-	-	2,691-3,371	-	-
Office Asst-Gen	0.1	-	-	2,115-2,910	-	-
Loan Production Policy:						
Housing Finance Ofcr	1.0	-	-	6,236-7,765	-	-
Secondary Marketing and Loan Purchasing:						
Housing Finance Ofcr	1.0	-	-	6,236-7,765	-	-
Housing Finance Spec	1.1	-	-	4,930-6,171	-	-
Housing Finance Assoc	0.9	-	-	4,488-5,618	-	-
Special Projects:						
Housing Finance Chief	1.0	-	-	7,602-8,633	-	-
Totals, CalHFA Lending	22.9	-	-	\$1,653,190	\$0	\$0
Mortgage Insurance						
Mortgage Insurance:						
Housing Finance Ofcr	1.0	-	-	6,236-7,765	-	-
Totals, Mortgage Insurance	1.0	-	-	\$93,180	\$0	\$0
Portfolio Management						
Housing Finance Chief	1.0	-	-	7,602-8,633	-	-
REO/Alternative Disposition:						
Housing Finance Spec	2.1	-	-	4,930-6,171	-	-
Housing Finance Assoc	3.0	-	-	4,488-5,618	-	-
Loss Mitigation:						
Housing Finance Ofcr	1.0	-	-	6,236-7,765	-	-
Housing Finance Spec	5.1	-	-	4,930-6,171	-	-
Housing Finance Assoc	8.0	-	-	4,488-5,618	-	-
Office Techn-Typing	1.0	-	-	2,740-3,429	-	-
Portfolio Management Systems:						
Housing Finance Spec	1.0	-	-	4,930-6,171	-	-
Housing Finance Assoc	1.0	-	-	4,488-5,618	-	-
Servicer Administration:						
Housing Finance Spec	3.9	-	-	4,930-6,171	-	-
Housing Finance Assoc	1.0	-	-	4,488-5,618	-	-
Totals, CalHFA Portfolio Management	28.1	-	-	\$1,836,452	\$0	\$0
Lender Services and Leads Unit:						
Housing Finance Ofcr	-	2.0	2.0	6,236-7,765	191,016	191,016
Housing Finance Spec	-	2.0	2.0	4,930-6,171	147,000	151,800
Housing Finance Assoc	-	2.0	2.0	4,488-5,618	138,192	138,192
Totals, Lender Services and Leads Unit	-	6.0	6.0	\$0	\$476,208	\$481,008
Secondary Marketing:						
Housing Finance Ofcr	-	1.0	1.0	6,236-7,765	87,876	87,876
Housing Finance Spec	-	2.0	2.0	4,930-6,171	151,800	151,800
Housing Finance Assoc			1.0	4,488-5,618	-	69,096
Totals, Secondary Marketing	-	3.0	4.0	\$0	\$239,676	\$308,772
Specialized Services Section:		4.5		7 000 0 000	100 100	
Housing Finance Chief	-	1.0	1.0	7,602-8,633	106,188	106,188
Housing Finance Ofcr	-	2.0	2.0	6,236-7,765	191,016	191,016
Housing Finance Spec	-	2.0	1.0	4,930-6,171	151,800	75,900
Housing Finance Trainee	-	-	1.0	2,873-3,600	-	47,904
Totals, Specialized Services Section	-	5.0	5.0	\$0	\$449,004	\$421,008
Systems Support Unit:				1000 6	75 666	7- 000
Housing Finance Spec	-	1.0	1.0	4,930-6,171	75,900	75,900
Housing Finance Assoc		1.0	1.0	4,488-5,618	69,096	69,096
Totals, Systems Support Unit Loan Production and Portfolio Management Section:	-	2.0	2.0	\$0	\$144,996	\$144,996

Classification Housing Finance Chief Housing Finance Ofcr Housing Finance Spec Housing Finance Assoc Housing Finance Trainee Office Techn-Typing Totals, Loan Production and Portfolio Management Totals, Single Family Loan Servicing Housing Finance Chief Customer Service: Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Ofer Lousing Finance Ofer Housing Finance Asst Hous	Filled 2014-15 - - - - 54.3 1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	Authorized 2015-16 1.0 3.0 14.0 19.0 2.0 1.0 40.0 57.0 1.0 1.0 1.0 1.0 3.0 - 3.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1	Proposed 2016-17 1.0 2.0 10.0 12.0 1.0 2.0 28.0 46.0 1.0 2.0 3.0 - 3.0 - 3.0 1.0 1.0 1.0 - 3.0 -	Actual 2014-15 (Salary Range) 7,602-8,633 6,236-7,765 4,930-6,171 4,488-5,618 2,873-3,600 2,740-3,429 \$0 \$3,767,122 7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671 2,873-3,600	Budgeted 2015-16 106,188 256,956 1,062,600 1,312,824 95,808 37,164 \$2,871,540 \$4,305,432 106,188 75,900 69,096 168,672 - 132,840 79,176 50,304	Proposed 2016-17 106,188 176,984 759,000 829,152 45,706 84,360 \$2,001,392 \$3,499,676 106,188 75,900 138,192 168,672 132,840 79,176 50,304
Housing Finance Chief Housing Finance Ofcr Housing Finance Spec Housing Finance Assoc Housing Finance Trainee Office Techn-Typing Totals, Loan Production and Portfolio Management Totals, Single Family Loan Servicing Housing Finance Chief Customer Service: Housing Finance Spec Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	- - - - 54.3 1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	1.0 3.0 14.0 19.0 2.0 1.0 40.0 57.0 1.0 1.0 1.0 3.0 - 3.0 1.0 1.0 1.0 1.0 1.0 1.0	1.0 2.0 10.0 12.0 1.0 2.0 28.0 46.0 1.0 1.0 2.0 3.0 - 3.0 1.0 1.0 1.0	(Salary Range) 7,602-8,633 6,236-7,765 4,930-6,171 4,488-5,618 2,873-3,600 2,740-3,429 \$0 \$3,767,122 7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	106,188 256,956 1,062,600 1,312,824 95,808 37,164 \$2,871,540 \$4,305,432 106,188 75,900 69,096 168,672 - 132,840 79,176	106,188 176,984 759,000 829,152 45,700 84,360 \$2,001,392 \$3,499,676 106,188 75,900 138,192 168,672 132,840 79,176
Housing Finance Ofcr Housing Finance Spec Housing Finance Assoc Housing Finance Trainee Office Techn-Typing Totals, Loan Production and Portfolio Management Totals, Single Family Loan Servicing Housing Finance Chief Customer Service: Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Ofcr Housing Finance Spec	54.3 1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	3.0 14.0 19.0 2.0 1.0 40.0 57.0 1.0 1.0 1.0 3.0 - 3.0 1.0 1.0 1.0 1.0 1.0	2.0 10.0 12.0 2.0 28.0 46.0 1.0 1.0 2.0 3.0 - 3.0 1.0 1.0 1.0	7,602-8,633 6,236-7,765 4,930-6,171 4,488-5,618 2,873-3,600 2,740-3,429 \$0 \$3,767,122 7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	256,956 1,062,600 1,312,824 95,808 <u>37,164</u> \$2,871,540 \$4,305,432 106,188 75,900 69,096 168,672 132,840 79,176	176,984 759,000 829,152 45,706 84,360 \$2,001,392 \$3,499,676 106,186 75,900 138,192 168,672 132,840 79,176
Housing Finance Ofcr Housing Finance Spec Housing Finance Assoc Housing Finance Trainee Office Techn-Typing Totals, Loan Production and Portfolio Management Totals, Single Family Loan Servicing Housing Finance Chief Customer Service: Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Ofcr Housing Finance Spec	54.3 1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	3.0 14.0 19.0 2.0 1.0 40.0 57.0 1.0 1.0 1.0 3.0 - 3.0 1.0 1.0 1.0 1.0 1.0	2.0 10.0 12.0 2.0 28.0 46.0 1.0 1.0 2.0 3.0 - 3.0 1.0 1.0 1.0	6,236-7,765 4,930-6,171 4,488-5,618 2,873-3,600 2,740-3,429 \$0 \$3,767,122 7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	256,956 1,062,600 1,312,824 95,808 <u>37,164</u> \$2,871,540 \$4,305,432 106,188 75,900 69,096 168,672 132,840 79,176	176,984 759,000 829,152 45,706 84,360 \$2,001,392 \$3,499,676 106,186 75,900 138,192 168,672 132,840 79,176
Housing Finance Spec Housing Finance Assoc Housing Finance Trainee Office Techn-Typing Totals, Loan Production and Portfolio Management Totals, Single Family Loan Servicing Housing Finance Chief Customer Service: Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Ofcr Housing Finance Spec	54.3 1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	14.0 19.0 2.0 1.0 40.0 57.0 1.0 1.0 1.0 3.0 - 3.0 1.0 1.0 1.0 1.0 1.0	10.0 12.0 2.0 28.0 46.0 1.0 1.0 2.0 3.0 - 3.0 1.0 1.0 1.0	4,930-6,171 4,488-5,618 2,873-3,600 2,740-3,429 \$0 \$3,767,122 7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	1,062,600 1,312,824 95,808 <u>37,164</u> \$2,871,540 \$4,305,432 106,188 75,900 69,096 168,672 132,840 79,176	759,000 829,152 45,700 84,360 \$2,001,392 \$3,499,676 106,188 75,900 138,192 168,672 132,840 79,176
Housing Finance Assoc Housing Finance Trainee Office Techn-Typing Totals, Loan Production and Portfolio Management Totals, Single Family Loan Servicing Housing Finance Chief Customer Service: Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	54.3 1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	19.0 2.0 1.0 40.0 57.0 1.0 1.0 1.0 3.0 - 3.0 1.0 1.0 1.0 1.0	12.0 1.0 2.0 28.0 46.0 1.0 1.0 2.0 3.0 - 3.0 1.0 1.0 1.0	4,488-5,618 2,873-3,600 2,740-3,429 \$0 \$3,767,122 7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	1,312,824 95,808 37,164 \$2,871,540 \$4,305,432 106,188 75,900 69,096 168,672 - 132,840 79,176	829,152 45,700 84,360 \$2,001,392 \$3,499,676 106,188 75,900 138,192 168,672 132,840 79,176
Housing Finance Trainee Office Techn-Typing Totals, Loan Production and Portfolio Management Totals, Single Family <b>.oan Servicing</b> Housing Finance Chief Customer Service: Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	54.3 1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	2.0 1.0 40.0 57.0 1.0 1.0 1.0 3.0 - 3.0 1.0 1.0 - 1.0 1.0 1.0 - 3.0 1.0 1.0 - 3.0 1.0 1.0 1.0 - 3.0 1.0 1.0 - 3.0 1.0 - 3.0 - 3.0 1.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - 3.0 - - 3.0 - - - - - - - - - - - - -	1.0 2.0 28.0 46.0 1.0 1.0 2.0 3.0 - 3.0 1.0 1.0	2,873-3,600 2,740-3,429 \$0 \$3,767,122 7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	95,808 37,164 \$2,871,540 \$4,305,432 106,188 75,900 69,096 168,672 - 132,840 79,176	45,706 84,366 \$2,001,392 \$3,499,676 106,188 75,900 138,192 168,672 132,840 79,176
Office Techn-Typing Totals, Loan Production and Portfolio Management Totals, Single Family Loan Servicing Housing Finance Chief Customer Service: Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	54.3 1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	1.0 40.0 57.0 1.0 1.0 1.0 3.0 - 3.0 1.0 1.0 1.0 - 1.0	2.0 28.0 46.0 1.0 2.0 3.0 - 3.0 1.0 1.0	2,740-3,429 \$0 \$3,767,122 7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	37,164 \$2,871,540 \$4,305,432 106,188 75,900 69,096 168,672 - 132,840 79,176	84,366 \$2,001,392 \$3,499,676 106,188 75,900 138,192 168,672 132,840 79,176
Totals, Loan Production and Portfolio Management Totals, Single Family Loan Servicing Housing Finance Chief Customer Service: Housing Finance Spec Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	- 54.3 1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	40.0 57.0 1.0 1.0 1.0 3.0 - 3.0 1.0 1.0 - 1.0	28.0 46.0 1.0 2.0 3.0 - 3.0 1.0 1.0	\$0 \$3,767,122 7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	\$2,871,540 \$4,305,432 106,188 75,900 69,096 168,672 - 132,840 79,176	\$2,001,392 \$3,499,676 106,188 75,900 138,192 168,672 132,840 79,176
Totals, Single Family Loan Servicing Housing Finance Chief Customer Service: Housing Finance Spec Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Ofcr Housing Finance Spec	54.3 1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	57.0 1.0 1.0 3.0 - 3.0 1.0 1.0 - 1.0	46.0 1.0 2.0 3.0 - 3.0 1.0 1.0	\$3,767,122 7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	\$4,305,432 106,188 75,900 69,096 168,672 - 132,840 79,176	\$3,499,676 106,188 75,900 138,192 168,672 132,840 79,176
Loan Servicing Housing Finance Chief Customer Service: Housing Finance Spec Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	1.0 - 1.8 3.7 0.7 0.9 0.9 - 2.0 1.0 1.0	1.0 1.0 3.0 - 3.0 1.0 1.0 - 1.0	1.0 1.0 2.0 3.0 - 3.0 1.0 1.0	7,602-8,633 4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	106,188 75,900 69,096 168,672 - 132,840 79,176	106,188 75,900 138,193 168,673 132,840 79,170
Housing Finance Chief Customer Service: Housing Finance Spec Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	1.8 3.7 0.7 0.9 - 2.0 1.0 1.0	1.0 1.0 3.0 - 3.0 1.0 1.0 - 1.0	1.0 2.0 3.0 - 3.0 1.0 1.0	4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	75,900 69,096 168,672 - 132,840 79,176	75,90 138,19 168,67 132,84 79,17
Customer Service: Housing Finance Spec Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	1.8 3.7 0.7 0.9 - 2.0 1.0 1.0	1.0 1.0 3.0 - 3.0 1.0 1.0 - 1.0	1.0 2.0 3.0 - 3.0 1.0 1.0	4,930-6,171 4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	75,900 69,096 168,672 - 132,840 79,176	75,900 138,192 168,672 132,840 79,170
Housing Finance Spec Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	1.8 3.7 0.7 0.9 - 2.0 1.0 1.0	1.0 3.0 - 3.0 1.0 1.0 - 1.0	2.0 3.0 - 3.0 1.0 1.0	4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	69,096 168,672 132,840 79,176	138,19 168,67 132,84 79,17
Housing Finance Assoc Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	3.7 0.7 0.9 - 2.0 1.0 1.0	1.0 3.0 - 3.0 1.0 1.0 - 1.0	2.0 3.0 - 3.0 1.0 1.0	4,488-5,618 2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	69,096 168,672 132,840 79,176	138,192 168,672 132,840 79,176
Office Techn-Typing Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	3.7 0.7 0.9 - 2.0 1.0 1.0	3.0 - 3.0 1.0 1.0 - 1.0	3.0 - 3.0 1.0 1.0	2,740-3,429 2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	168,672 - 132,840 79,176	168,672 132,840 79,170
Office Techn-Gen Mgt Services Techn Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	0.7 0.9 - 2.0 1.0	- 3.0 1.0 - 1.0	- 3.0 1.0 1.0	2,691-3,371 2,545-3,188 5,181-6,437 3,731-4,671	132,840 79,176	132,840 79,170
Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	0.9 0.9 - 2.0 1.0 1.0	1.0 1.0 - 1.0	1.0 1.0	2,545-3,188 5,181-6,437 3,731-4,671	79,176	79,170
Collections: Staff Services Mgr I Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	0.9 - 2.0 1.0 1.0	1.0 1.0 - 1.0	1.0 1.0	5,181-6,437 3,731-4,671	79,176	79,17
Staff Services Mgr I Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	- 2.0 1.0 1.0	1.0 - 1.0	1.0	3,731-4,671		
Housing Finance Asst Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	- 2.0 1.0 1.0	1.0 - 1.0	1.0	3,731-4,671		
Housing Finance Trainee Default Management: Housing Finance Ofcr Housing Finance Spec	1.0 1.0	- 1.0			-	,
Default Management: Housing Finance Ofcr Housing Finance Spec	1.0 1.0			,,		
Housing Finance Ofcr Housing Finance Spec	1.0					
Housing Finance Spec	1.0		1.0	6,236-7,765	95,508	95,508
		1.0	1.0	4,930-6,171	70,488	70,48
Housing Finance Assoc	4.0	4.0	5.0	4,488-5,618	271,008	345,48
Housing Finance Asst	1.3	1.0	1.0	3,731-4,671	48,192	50,59
Office Techn-Typing	1.0	1.0	1.0	2,740-3,429	39,168	42,18
Office Asst-Gen	1.0	1.0	1.0	2,115-2,910	34,236	34,23
System Administration:				, - ,	- ,	
Housing Finance Spec	0.6	1.0	1.0	4,930-6,171	70,488	70,488
Housing Finance Assoc	0.4	-	-	4,488-5,618	-	
Totals, Servicing	21.3	21.0	23.0	\$1,210,291	\$1,311,264	\$1,460,244
Multifamily Programs						
Director of Multifamily Programs	-	-	1.0	11,667-17,500	-	158,12
Programs Administrator	0.4	1.0	-	11,667-15,833	168,000	
Housing Finance Chief	1.0	1.0	1.0	7,602-8,633	106,188	106,188
Credit Officer, C.E.A. A	-	-	1.0	6,296-9,051	-	108,612
Adm Asst I	1.0	1.0	-	3,731-4,671	59,664	
Office Techn-Typing	-	-	1.0	2,740-3,429	-	37,944
Loan Underwriting:						
Housing Finance Ofcr	0.3	-	-	6,236-7,765	-	
Housing Finance Spec	2.7	3.0	4.0	4,930-6,171	227,700	303,60
Loan Officers:						
Housing Finance Ofcr	5.1	7.0	6.0	6,236-7,765	668,556	573,04
Construction Services:						
Sr Housing Constrn Insp	1.0	1.0	1.0	8,115-10,155	124,908	125,88
Housing Constrn Insp	1.0	1.0	1.0	7,472-9,354	115,056	115,05
Sr Design Ofcr	1.0	0.5	-	5,548-6,940	42,684	
Loan Administration & Disbursements:						
Staff Services Mgr I	1.0	1.0	1.0	5,181-6,437	81,108	81,10
Loan Administration:						
Housing Finance Spec	2.0	2.0	2.0	4,930-6,171	151,800	151,80
Housing Finance Assoc	1.0	1.0	1.0	4,488-5,618	69,096	69,09
Housing Finance Asst	5.0	5.0	5.0	3,731-4,671	287,280	287,28
Disbursements:						
Housing Finance Spec	1.0	1.0	1.0	4,930-6,171	75,900	75,90
Housing Finance Assoc	-	1.0	1.0	4,488-5,618	58,584	69,09
Housing Finance Asst	1.0			3,731-4,671		
Totals, Multifamily Programs	24.5	26.5	27.0	\$2,084,551	\$2,236,524	\$2,262,73
Asset Management						

ORGANIZATIONAL UNIT					EXPENDITURES	
Classification	Filled 2014-15	Authorized 2015-16	Proposed 2016-17	Actual 2014-15	Budgeted 2015-16	Proposed 2016-17
Chabolitotton				(Salary Range)		
Asset Management:				(calary range)		
Housing Finance Chief	1.0	1.0	2.0	7,602-8,633	106,188	212,376
Housing Maint Insp	6.0	6.0	4.0	6,898-8,629	636,840	427,872
Housing Finance Ofcr	5.0	5.0	5.0	6,236-7,765	600,504	477,540
Housing Finance Spec	6.0	8.0	9.0	4,930-6,171	607,200	683,100
Housing Finance Assoc	3.0	3.0	6.0	4,488-5,618	207,288	414,576
Housing Finance Asst	1.0	2.0	1.0	3,731-4,671	103,344	57,456
Housing Finance Trainee	-	1.0	1.0	2,873-3,600	47,904	48,828
Office Techn-Typing	1.0	-	1.0	2,740-3,429	-	42,177
Office Techn-Gen	1.0	-	1.0	2,691-3,371	-	41,460
Mgt Services Techn	1.0	1.0	1.0	2,545-3,188	44,280	44,280
Totals, Asset Management	25.0	28.0	31.0	\$2,095,161	\$2,460,036	\$2,449,665
Temporary Help	7.7	10.0	5.8	429,418	500,000	330,000
Overtime	-	-	-	97,938	70,000	72,000
Totals, Programs	132.8	142.5	132.8	\$9,684,481	\$10,883,256	\$10,074,317
Totals Regular/Ongoing Positions Before Salary Savings	251.6	273.0	266.0	\$18,592,164	\$21,510,636	\$20,874,017
Salary Savings		-	-	\$0	-\$667,974	-\$817,696
TOTALS, CalHFA AUTHORIZED POSITIONS	262.1	285.8	273.6	\$19,292,495	\$21,566,662	\$20,582,321
Regular/Ongoing Positions w/ Salary Savings	251.6	273.0	266.0	18,592,164	20,842,662	20,056,321
Temporary Help	10.5	12.8	7.6	588,301	626,000	430,000
Overtime	-	-	-	112,030	98,000	96,000

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Mission Critical Travel	Destination	# of Exempt Employees Attending	# Board Members Attending *	# of Non-Exempt Employees Attending (Excluded and Represented Employees)	( air	ojected Cost including fare, rental meals, etc.)	Justification (i.e. Mission Critical; List benefits to the Dept.; Auditing; Litigation Related; Function required by statute, contract, or executive directive; NCSHA Sponsored Meetings; Meetings with Rating Agencies, GSE's; Lender Trainings )	Impact if Denied
2016 NCSHA Annual Conference (Sept. 24-27, 2016)	Miami, FL	6	2	3	\$	27,500.00	Mission critical annual meeting with national HFAs regarding professional development in various housing related program areas including communications, finance, governance, legal, human relations, information technology, management, homeownership, rental and special needs housing. The training sessions offered are multi-disciplinary and sending only one representative to attend multiple sessions is not possible.	Loss of cost savings and efficiencies for not meeting business partners in one location, resulting in the inability to collaborate and strengthen lending products for affordable housing initiatives with HFAs across the country.
2017 NCSHA HFA Institute (Jan. 8-13, 2017)	Washington, DC	1		5	\$	15,000.00	Mission critical event designed to strengthen understanding of program fundamentals and explore advanced techniques for administering various housing programs and initiatives. The training sessions offered are multi-disciplinary and sending only one representative to attend multiple sessions is not possible.	Loss of opportunity to obtain in-depth instruction on essential HFA programs.
2017 NCSHA Legislative Conference (Mar. 6-8, 2017)	Washington, DC	4	2	1	\$	17,500.00	To receive mission critical current updates on legislative and regulatory activities and priorities, industry perspectives, and the solutions to the latest issues and challenges, and to collaborate with experienced HFA practitioners, Congressional and Federal staff, and noted industry leaders through events and roundtable sessions. The training sessions offered are multi-disciplinary and sending only one representative to attend multiple sessions is not possible.	Loss of cost savings and efficiencies for not meeting business partners in one location, resulting in the inability to strenthen understanding in common and shared affordable housing initiatives with HFAs and key Federal and Congressional leaders.
Fannie Mae's HFA Institute	Washington, DC	2		2	\$	8,000.00	Required by federal partners. To obtain mission critical information on Fannie Mae's HFA Preferred Program (A NCSHA sponsored HFA Conference).	Not attending could jeopardize CalHFA's participation in Fannie Mae's HFA Preferred Program.
Smith's Research Conference	Ft Lauderdale, FL	1			\$	2,000.00	Addresses challenges in today's housing finance industry. Explores issues facing the market and help develop mission critical actionable solutions and look for opportunities for housing sector investors.	Missed opportunity to obtain strategies, and valuable and critical information regarding investor matters.
ACI Mortgage Servicing Compliance	Washington DC, or other locations			2	\$	2,750.00	Acquire/maintain mission critical knowledge regarding complicated, evolving and frequently changing federal rules concerning mortgage loan servicing compliance and best practices applicable to CalHFA in- house and outside SF loan servicing operations.	Failure to obtain important information and knowledge resulting in increased reliance on expensive outside counsel and risk of non-compliance by CalHFA staff and resulting litigation.
HUD TRACS Annual Meeting	Washington DC			2	\$	5,000.00	Required by federal partners. Tenant Rental Assistance Certification System (TRACS) Mission critical meeting to learn of the latest changes and HUD regarding occupancy related issues, software updates, and new HUD initiatives.	Failure to obtain the most current and critical information regarding HUD matters.
HUD 811 Convening	Washington, DC			2	\$	5,000.00	Mission critical and required by federal partners. HUD 811 program provides "convening" of states that have been awarded funds. California was the first state to have an executed Rental Assistance Contract with an owner. CalHFA has been asked to discuss the new HUD system that handles the PRA subsidy payments as well as to discuss our experience with the payment process so far.	Failure to obtain information on program changes as well as provide important feedback on the Agency's experience with the 811 program so far.
McCracken User Conference	Boston, MA			2	\$	6,000.00	Agency recently updated from Version 14.2 to Version 17 and staff needs mission critical training on the new version of the Multifamily servicing software.	Failure to obtain critical training will result in staff inefficiencies and missed deadlines.

### CalHFA FY 2016-17 Out of State Travel Requests

			Cai	III ATT 2010-1	7 001 01	Juai	te Travel Requests	
Mission Critical Travel	Destination	# of Exempt Employees Attending	# Board Members Attending *	# of Non-Exempt Employees Attending (Excluded and Represented Employees)	Projected (includii airfare, re car, meals,	ng ental	Justification (i.e. Mission Critical; List benefits to the Dept.; Auditing; Litigation Related; Function required by statute, contract, or executive directive; NCSHA Sponsored Meetings; Meetings with Rating Agencies, GSE's; Lender Trainings )	Impact if Denied
US Bank Conference	Minneapolis, MN	1		1	\$ 2,20	00.00	Mission critical "Master Servicer" Conference	Will not participate in business planning discussions.
NCSHA Executive Development Seminar	TBD	2			\$ 5,00		Bi-annual executive development program. Topics covered in the seminar include mission critical, transformational strategies and identifying growth opportunities, change management, improved decision making, negotiation and conflict management, building high performance teams and situational leadership.	Failure to provide executive management with high level training regarding organizational transformation, change management and organizational performance.
Hardest Hit Fund Conference	TBD	2			\$ 5,00		Summit with US Treasury officials, representatives from other Hardest Hit Fund states, GSEs and large banks to discuss barriers and mission critical solutions related to the use of Hardest Hit Funds.	Failure to meet with Treasury officials face to face to negotiate changes to the program and to develop program parameters for use of program income generated by the Hardest Hit Funds.
Hardest Hit Fund Conference (To be reimbursed by KYHC)	TBD	1			\$		Mission critical summit with US Treasury officials, representatives from other Hardest Hit Fund states, GSEs and large banks to discuss barriers and solutions related to the use of Hardest Hit Funds.	Failure to meet with Treasury officials face to face to negotiate changes to the program and to develop program parameters for use of program income generated by the Hardest Hit Funds.
Rating Agency Visit	New York, NY	3		1	\$ 8,00	00.00	Mission critical required annual management review with Moody's.	Potential negative comments on Agency management. Failure to educate rating agencies regarding specific business risks that influence our ratings on debt issuance.
NCSHA Housing Credit Connect (June 20-23, 2017)	Atlanta, GA	3			\$ 4,50		Mission critical annual meeting with national HFAs regarding low income housing tax credits, including legislative updates, industry expert meetings, IRS regulation changes, and policy discussions. The training sessions offered are multi-disciplinary and sending only one representative to attend multiple sessions is not possible.	Failure to obtain critical information on changes to Multifamily low income housing tax credits, including any legislative ore related financing methods.
NCSHA Executive Directors Workshop (July 2016)	Vermont	1			\$ 2,50		Annual Executive Directors Workshop. Mission critical annual meeting with other executive directors throughout the country to collaborate and strategize regarding the latest HFA lending executions and potential new business models.	Loss of cost savings and efficiencies for not meeting business partners in one location, resulting in the inability to collaborate and strengthen lending products for affordable housing initiatives with HFAs across the country.
NCSHA Board Member Training	TBD		4		\$ 10,00		Mission critical annual meeting with HFA Board Members across the Country regarding the responsibilites as Board Members, role of HFAs in the housing finance space and policy and legislative updates from industry experts. The training sessions offered are multi- disciplinary and sending only one representative to attend multiple sessions is not possible.	Participation in the training will ensure that the Board Members understand their role and responsibilities as Board Members and will help avoid potential issues during their service on the Board.
Microsoft GP User Group	Tampa f	1		3	\$ 10,00		As the Agency moves forward with utilizing the full Microsoft GP2015 solution for the Agency's business, the need to identify, research, and analyze which modules will best fit the needs of the Agency is critical to the success of the changeover. This mission critical summit provides CalHFA the neccessary tools needed to realize the full potential of the software solution. The training sessions offered are multi-disciplinary (I.T., Fiscal Services, Admin, etc.) and sending only one representative to attend multiple sessions is not possible.	Failure to obtain critical training may result in inefficient or incorrect implementation of GP modules.
Summit (Oct. 11-14, 2016)	Tampa, FL	1		3	\$ 10,00	00.00	acasions is not possible.	or or modules.

#### CalHFA FY 2016-17 Out of State Travel Requests

				# of Non-Exempt Employees Attending	Dread	jected Cost	Justification (i.e. Mission Critical; List benefits to the Dept.;	
Mission Critical Travel	Destination	# of Exempt Employees Attending	# Board Members Attending *	(Excluded and Represented Employees)	(i airf	ncluding are, rental meals, etc.)	Auditing; Litigation Related; Function required by statute, contract, or executive directive; NCSHA Sponsored Meetings; Meetings with Rating Agencies, GSE's; Lender Trainings )	Impact if Denied
2017 Government Social Media Conference	Reno, NV			1	\$	1,000.00	The GSMCON is an annual social media conference targeted to city, county, and state government. Sessions include speakers from CA state agencies and others who are presenting on topics such as 'using social media during emergencies', 'handling negative social media', and 'legal aspects for government social media'. It's mission critical for our communications staff and public information liaisons to be trained on these topics so that we can communicate effectively to the public.	Lack of preparedness and understanding to communicate effectively during a crisis or to communicate to or on behalf of public officials. Lack of preparedness and understanding when handling negative social interactions that directly impact the Agency's reputation.
Federal Financing Bank HUD Risk-Share Program Meeting	Washington, DC	1		1	\$	4,500.00	Meeting with HUD, US Treasury, and the Federal Financing Bank to discuss changes to the FFB Risk-Share Ioan program	Failure to meet with CalHFA's partners in this unique HFA financing tool could result in lowered lending production at higher financing rates
Black Knight (Information Exchange)	Florida			3	\$	6,000.00	Mission critical conference given by our servicing system provider to learn new and upcoming system developments. Attendance is inclusive of contract.	Failure to obtain critical training will result in staff inefficiencies and missed deadlines.
MBA Servicing	TBD			2	\$	4,500.00	Mission critical presentation of new laws and regulations to keep up with best practices in the industry.	Failure to obtain critical training will result in staff inefficiencies and missed deadlines.
Fannie Mae Advisory Board	Washington, DC	1			\$	4,000.00	Mission critical engagement with secondary marketing purchaser of single family and multifamily loans. Ability to influence and provide input of issues critical to CalHFA's mission.	Loss of cost savings and efficiencies for not meeting lending partners in one location, resulting in the inability to collaborate and strengthen lending products for affordable housing initiatives.
BBVA Advisory Board (To be reimbursed)	Houston, TX (Varies TBD)	1			\$		Provide mission critical guidance to BBVA's bank executives on ways to better serve low and moderate income neighborhoods and residents in California.	Loss of cost savings and efficiencies for not meeting lending partners in one location, resulting in the inability to collaborate and strengthen lending products for affordable housing initiatives.
Genworth	Charlotte, NC	2			\$	5,000.00	Mission critical. Genworth is a reinsurer of the Agency's Mortgage Insurance Fund.	Will inhibit CalHFA's ability to effectively monitor and engage Genworth regarding activities related to CalHFA insured loans.
Servicer Audits	Various States			3	\$	-	Out of state travel to conduct mission critical servicer audits (Expenses are reimbursed).	N/A
Lender Trainings and Recertification	Various States			3	\$	-	Out of state travel to conduct mission critical lender trainings and lender recertification's (Expenses are reimbursed).	N/A
	Totals	33	8	37	\$	160,950.00		

### CalHFA FY 2016-17 Out of State Travel Requests

\*Agency will reimburse out of state travel expenses for Board Members eligible for per diem pursuant to Health & Safety Code Section 50909

## CalHFA Contracts for FY 2016/17

DIVISION CONTRACTS	Consulting and Professional Services Proposed 2016/17	Remarks
REGULAR ONGOING CONTRACTS		
AGENCY WIDE		
Cornerstone	500 <b>500</b>	Security Monitoring
EXECUTIVE		
Management Consulting Services Economic Impact Study Report Executive Total:	200,000 50,000 <b>250,000</b>	Potential expansion of organizational assessment Economic Impact Study Report
BOARD MEMEBERS		
3Play Media Board Members Total:	4,000 <b>4,000</b>	Closed captioning and interactive transcript services for CalHFA Board meetings
ADMINISTRATION		
State Controller's Office Weintraub Tobin	2,000 40,000	Leave Accounting Attorney services for workplace investigations, mediation, and expert witness work as necessary
Recruiting Services (CPS)	40,000	HR Consultation Services
HR Consulting Administration Total:	14,000 96,000	HR Consultation Services
INFORMATION TECHNOLOGY Enterasys	10,000	Ongoing Switch Maintenance
CliftonLarsonAllen	30,000	Vulnerability assessment
QBIX	1,000	General Ledger Report Upgrades
Public Consulting Group Sharepoint Technical Expertise	200,000 20,000	Programming Support Technical Support
Microsoft Exchange Upgrade/Lync Implementaion	25,000	Technical Expertise
Macroview, Inc.	10,000	Technical Support
SSAE 16 Soc Type I	32,000	Certification for service provider organizations including Readiness Assessment
Cyber Security Awareness Replication Services	6,000 30,000	Ongoing Cybersecurity awareness program Disaster Recovery Replication technical expertise
RSA/PAN Integration	6,000	RSA/PAM Intergration technical expertise
TrendMicro Antivirus	5,000	Server antivirus with vmware integration technical expertise
PKI CA Cert	5,000 <b>385,000</b>	In-house security architecture technical expertise
FINANCING		
DBC Software (SS & C Technologies)	55,000	Cash Flow Projection Software (2 Licenses)
Bloomberg	28,000	Financial services used to monitor interest rate swap markets and fixed income markets
Financing Total:	83,000	

### CalHFA Contracts for FY 2016/17

	Consulting and Professional Services Proposed	Democha
DIVISION CONTRACTS FISCAL SERVICES	2016/17	Remarks
Audits		
CliftonLarsonAllen	243,100	Housing Finance Fund Financial Audit
CLA Consulting	12,100	Consulting and comfort letters
Other	12,100	
MF Servicing Software Package	185,000	Multifamily Loan Servicing ASP - Ongoing
Arbitrage Services	35,000	Tax Compliance Calculations
Fiscal Services Total:	475,200	
GENERAL COUNSEL		
Litigation related		
Bankruptcy/Consultation Services	10,000	Bankruptcy
Cal Attorney General	100,000	Homeowner loan and routine litigation
Orrick	600,000	Litigation
Law Offices of James J. Falcone	10,000	Litigation
Non-litigation related		-
Orrick	50,000	Hourly bond & finance advice
Hawkins Delafield & Wood LLP	50,000	Bond counsel
Legal Total:	820,000	
MARKETING		
Marketing/Digital Marketing/PR	480,000	Agency Promotion and Printing
Lazzarone Photography	10,000	Photographer for Annual Report
Design Forge	20,000	Consultant for Annual Report
Website Revision and Focus Groups	100,000	Consultant to assist with design, navigation, content and functionality updates to Agency website
Mobile App Developments	7,500	Development and implementation of a multifunctional mobile app for CalHFA partners & homebuyers
Marketing Total:	617,500	
SINGLE FAMILY LENDING		
All Regs	30,000	Quarterly enhancements to the CalHFA Servicer Guide
First American Title	200,000	Title searches for our modifications and short sale requests
SF Data Research	51,000	Property valuation/ownership verification service
Brooks Systems	2,000	Used to determine APR, as necessary
Citrix Webinars	13,000	Used for lender training presentations
Vernazza Wolfe Associates	5,000	Data Services
CoreLogic Solutions LLC	5,000	Analytical tools to obtain property values, appraisal analytics and fraud analytics
LexisNexis Risk Solutions FL, Inc. Lending Total:	1,000 <b>307,000</b>	Risk evaluation services
LOAN SERVICING		
Black Knight Mortgage Processing	300,000	Single Family Loan Servicing ASP - ongoing
Servicing Printing and Mailing	160,000	Loan payment coupons, tax forms, etc
Check Processors, Inc.	20,000	Lock Box Service
McBride Edwards LLP	50,000	Servicing Auditor
Servicing Total:	530,000	
	-	

## CalHFA Contracts for FY 2016/17

DIVISION CONTRACTS	Consulting and Professional Services Proposed 2016/17	Remarks
MIS	2010/17	Nemarks
CliftonLarsonAllen Experian MIS Total:	25,000 1,000 <b>26,000</b>	Housing Loan Insurance Fund AUP Credit reporting contract required by Genworth for loss mitigation purposes
MULTIFAMILY		
Experian Information Solutions, Inc. GTG Partners Multifamily Total:	2,500 100,000 <b>102,500</b>	Credit reports on business partners obtaining financing from CalHFA Physical Needs Assessment (PNA) Consultant
ASSET MANAGEMENT		
Reaction Inspection Services 24/7 Markan Family Mobile Notary Housing Development Software Social Serve-HUD 811 Tenant Selection Novogradac Asset Management Total:	6,300 13,125 110,000 25,000 10,000 <b>164,425</b>	REAC inspections for Section 8 properties per HUD REAC inspections for Section 8 properties per HUD Maintenance fee for software/Host set-up and license fees Maintenance fee for HUD 811 program software Income limit calculator
CALHFA REGULAR ONGOING CONTRACT TOTALS MIS REGULAR ONGOING CONTRACT TOTALS TOTAL ONGOING CONTRACTS	3,835,125 26,000 3,861,125	(\$3,835K on CalHFA Consulting and Professional Services Line) (\$26K on MIS Consulting and Professional Services Line) (\$3,861K on Combined Consulting and Professional Services Line)

Attachment 6-B

#### California Housing Finance Agency Fiscal Year 2015-16 and 2016-17

**Projected Revenues** 

		Revised Projection 6/30/2016		Proposed Budget 6/30/2017
gacy activities				
Income from single-family loan servicing	\$	2,500,000.00	\$	1,952,411.7
Release of earthquake insurance	\$	1,334,305.00	\$	642,879.7
Mortgage and MBS repayments and maturities:				
<ul> <li>HELP loans (maturities)</li> </ul>	\$	8,638,642.65	\$	10,239,781.5
- Unencumbered multifamily loans (repayments) and				
MBS (repayments)	\$	10,434,525.94	\$	9,945,169.6
- SF Subordinate loans	\$	3,644,508.29	\$	2,999,151.5
Fee income:				
- Administrative fees from bond indentures	\$	3,241,071.32	\$	2,936,387.6
- Released from indentures	\$	13,968,000.00	\$	7,500,000.0
- HAP administrative fees	\$	1,299,340.50	\$	1,264,509.5
- Multifamily servicing fees (Citi)	\$	178,878.67	\$	178,415.5
- Administrative Fees (conduits)	\$	961,825.77	\$	673,625.0
Interest on mortgages/securities/cash:	Ŷ	501,025.77	Ŷ	075,025.0
- HELP loans	\$	1,682,618.40	\$	3,474,820.0
- Unencumbered multifamily loans	\$ ¢	6,143,465.24	\$ ¢	7,032,153.9
- Unencumbered MBS	\$	681,691.04	\$	616,778.9
- Float Earnings (invested in State's SMIF)	\$	611,487.59	\$	542,258.7
- Interest on Cash Collateral	\$	26,896.36	\$	-
<ul> <li>Other loans (SF loans &amp; Subordinate loans)</li> </ul>	\$	2,011,213.86	\$	1,863,687.6
Extraordinary activities:				
Multifamily loans (prepayments)	\$	4,139,880.92	\$	-
Prepayment yield maintenance	\$	1,477,136.00	\$	-
Total Legacy activities	\$	62,975,487.55	\$	51,862,031.3
w activities (Moderate Scenario)				
Single-family Program:				
- Fee income from sale of MBS	\$	5,300,355.87	\$	6,072,000.0
- Fee income from origination of CHDAP	\$	1,650,829.71	\$	1,449,000.0
- Fee income from origination of MCC	\$ ¢	264,963.33	\$	299,000.0
- Fee income - ehousing	\$	-	\$	90,000.0
- Fee income - extention fees	\$	-	\$	124,000.0
Multifamily Program (all HUD Risk-share insured):				
- Loan fees from acq-rehab financings:				
<ul> <li>fully amortizing permanent loans</li> </ul>	\$	678,700.00	\$	930,000.0
<ul> <li>- 30-35 year amortizing but due in 17+ years</li> </ul>	\$	-	\$	-
- FFB	\$	-	\$	1,050,000.0
<ul> <li>Loan fees from permanent-only financings:</li> </ul>				
<ul> <li>fully amortizing permanent loans</li> </ul>	\$	146,323.00	\$	-
- Conduit financings:	\$	656,786.00	\$	700,000.0
Multifamily Asset Management:				
- HUD 811	\$	186,601.80	\$	186,461.0
- HCD's Tenant Based Rental Assistance			\$	50,000.0
MHSA origination fees:	\$	261,830.00	\$	· -
Total New activities	\$	9,146,389.71	\$	10,950,461.0
w Era Sources of Liquidity Mort. repay and maturities & releases from inden.:				
Repayment of ZIP Loans (currently purchased)	\$	74,119.03	\$	145,875.5
MF New Era Loans - released from Indenture	ې	74,115.05	ې \$	
	ć	100 207 21		250,000.0
Release from Stand alone Indenture	\$	166,267.31	\$	518,580.0
Fee income:				
Administrative Fees (conduits)	\$	68,477.98	\$	464,416.6
Administrative Fees (acq-rehab)	\$	-	\$	-
Administrative Fees (FFB)	\$	-	\$	-
Servicing Fees MHSA	\$	1,004,522.00	\$	1,004,522.0
Interest on mortgages/securities/cash:				
Investment Income (SMIF)	\$	-	\$	29,320.9
MF spread	\$	-	\$	-
MF spread	\$	-	\$	-
Total New Era	\$	1,313,386.33	\$	2,412,715.1
Total Inflows	\$	73,435,263.59	\$	65,225,207.5

1	<b>RESOLUTION 16-10</b>
2	
3	AGENCY BUSINESS PLAN
4	
5	FISCAL YEAR 2016/2017
6 7	
7 8	WHEREAS, pursuant to the Zenovich-Moscone-Chacon Housing and Home Finance Act ("Act"), the
9	California Housing Finance Agency ("Agency") has the authority to engage in activities to reduce the cost
10	of mortgage financing for home purchase and rental housing development, including the issuance of bonds
11	and the insuring of mortgage loans;
12	
13	WHEREAS, the Agency's statutory objectives include, among others, increasing the range of housing
14	choices for California residents, meeting the housing needs of persons and families of low or moderate
15	income, maximizing the impact of financing activities on employment and local economic activity, and
16	implementing the objectives of the California Statewide Housing Plan;
17 18	WHEREAS, while the improving California economy and real estate markets continue to present
18 19	opportunity for the Agency, financial challenges remain within changing credit and capital markets;
20	opportunity for the Agency; infancial chancinges remain within changing credit and capital markets,
21	WHEREAS, the Agency must responsibly manage real estate related risk and liquidity for operating
22	expenses and financial obligations;
23	
24	WHEREAS, the Agency has presented to the Board of Directors a Business Plan, for fiscal year 2016/17,
25	with its goals, key strategies and action items designed to assist the Agency meet its financial obligations,
26	its statutory objectives, support the housing needs of the people of California and to provide the Agency
27 28	with the necessary road map to continue its reemergence as a leading affordable housing lender providing bond financing and mortgage financing well into the future;
28 29	bond mancing and mongage mancing wen mo the future,
30	NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Agency as follows:
31	
32	1. The 2016/17 Business Plan, as presented by the written presentation attached hereto and made a part
33	hereof, and any additional presentations made at the meeting, is hereby fully endorsed and adopted.
34	
35	2. In implementing the Business Plan, the Agency shall strive to satisfy all the capital adequacy, liquidity
36	reserve, credit and other reserve and any other requirements necessary to maintain the Agency's general
37	obligation credit ratings and the current credit ratings on its debt obligations, to comply with the
38 39	requirements of the Agency's providers of credit enhancement, liquidity, and interest rate swaps and to satisfy any other requirements of the Agency's bond and insurance programs.
40	satisfy any other requirements of the Agency's bond and insurance programs.
41	3. The updated Business Plan is necessarily based on various economic, fiscal and legal assumptions.
42	Therefore, for the Agency to respond to changing circumstances, and subject to the provisions of
43	Resolution 11-06, the Executive Director shall have the authority to adjust the Agency's day-to-day
44	activities to reflect actual economic, fiscal and legal circumstances to attain goals and objectives consistent
45	with the intent of the updated Business Plan.
46	

I hereby certify that this is a true and correct copy of Resolution 16-10 adopted at a duly constituted
meeting of the Board of the Agency held on May 17, 2016, in Sacramento, California.

- 50 51 52 53 ATTEST: \_\_\_\_\_\_ 54 Secretary 55
- 56 57 Attachment

1	RESOLUTION 16-11
2	
3	CALHFA OPERATING BUDGET
4	
5	FISCAL YEAR 2016/2017
6	
7	
8	WHEREAS, the Board of Directors of the California Housing Finance Agency has
9	reviewed its proposed operating budget for the 2016/2017 fiscal year;
10	
11	NOW, THEREFORE, BE IT RESOLVED as follows:
12	
13	1. The operating budget attached hereto is hereby approved for operations of the
14	California Housing Finance Agency Fund for fiscal year 2016/2017.
15	
16	I hereby certify that this is a true and correct copy of Resolution 16-11 adopted at a duly
17	constituted meeting of the Board of the Agency held on May 17, 2016, in Sacramento,
18	California.
19 20	
20	
21	A TTE OT.
22	ATTEST:
23	Secretary
24 25	
25 26	Attachment
26	Attachment